

TRANSIENT STAYS

GENERAL APPLICABILITY, CONDUCT & REMOVAL

The following sets forth the rules and regulations that are generally applicable at all our resorts. Notwithstanding anything in these Rules and Regulations to the contrary, all guests, residents, visitors and other occupants (collectively, "guests") are required to comply with all rules and regulations posted at the property, as well as all directions of the resort management and team. We reserve the right to remove from the resort anyone in violation of these Rules and Regulations, or any rules or regulations posted at the resort. There are no refunds for voluntary departure, ejection, acts of nature or removal in accordance with these Rules and Regulations or by law enforcement or court order.

In the event, in connection with your stay, you are required to sign a reservation agreement, lease, RV placement agreement, or any other document, and the terms of such document directly conflict with these Rules and Regulations, the terms of that document shall control.

These Rules and Regulations are subject to change at any time without notice.

PAYMENTS AND FEES

RESERVATION PAYMENT POLICY

All reservations for less than 27 nights require a deposit equal to the first night plus any additional charges (e.g. booking fee, non-refundable site lock, etc.). Deposits are refundable only in accordance with the Cancellation Policy below. The full balance of the reservation will be due and payable upon arrival. A valid credit card is required to be on file for all reservations, which Yadkin Valley RV Resort has the right to charge for any unpaid amounts owed by the guest, or for such other amounts that are the responsibility of the guest (including, without limitation, property damage caused by a guest), in accordance with applicable law. Personal checks are not accepted at check-in.

RESORT FEES, OTHER FEES & TAXES

Certain properties charge a daily resort fee or have on site amenities that require additional fees. These amenities vary by property, but may include Wi-Fi internet, basic cable (where applicable), various access to on-site facilities and more. Yadkin Valley RV Resort does not guarantee that amenities will be available to guests at all times, as certain amenities are subject to seasonal closures, closure for repair, maintenance, or other purposes, or may not have capacity to accommodate all guests at the desired time of use. For a more detailed description of available amenities, please visit each property website. In addition, there may be additional fees (e.g. site lock fees) and taxes applicable to your stay.

Any fees and taxes applicable to your reservation will be clearly identified in advance of your booking during the booking process, and in the confirmation email you receive upon completion of your booking. Transaction fees apply when paying via card or ACH, which vary depending on subtotal of the amount due, and will be displayed as line items on receipt of payment.

CANCELLATION POLICY

Nightly/Weekly Stays: For all guests with stays shorter than 27 nights ("short-term guests")

(i) Cancellations may be made for a partial refund up to the date that is 7 days prior to arrival. A \$10.00 cancellation fee will be charged to the guest in addition to any non-refundable fees (e.g. non-refundable site lock); (ii) cancellations made within 7 days of arrival will be subject to a cancellation fee equal to all

required deposits previously paid; (iii) no refunds will be given for any cancellation following your check-in date. All refunds will be made in the same form of payment used to secure the reservation; (iv) No refunds will be given nor credits transferred for early departures.

ON SITE PROCESSES

CHECK-IN & CHECK-OUT TIMES

RV/Tent Sites

- Check-in Time: 1 p.m.
- Check-Out Time: 11 a.m.

Vacation Rentals

- Check-in Time: 3 p.m.
- Check-Out Time: 10 a.m.

Early check-in may be available for an additional fee; contact the resort office the morning of your arrival for availability. Late check-outs may be available for an additional fee; check with the resort office on your day of departure for availability.

Any guests that have not shown up 24 hours after their check-in time, and have not made prior arrangements with the resort staff, will be considered a no-show reservation and forfeit their deposit. Deposit and Cancellation Policies may differ for holidays and special events in the area or at the resort. If that is the case, guests will be notified in writing in advance.

SITE LOCATIONS & TENT ACCOMMODATIONS

All site numbers are subject to change prior to arrival unless a site lock fee was paid with your reservation. Only certified RV types are permitted unless prevented by specific site constraints, this includes Class A, B, and C Motorhomes, 5th wheels, and travel trailers. We reserve the right to inspect any personal property that you bring into the resort, and we may refuse access if your property is not properly constructed, is unsafe, or is unsuitable for the resort. Tents, pop-up campers, and conversion vans are only permitted on designated sites. Sites are designed to accommodate one unit at a time. Only one "pup" tent may act as a secondary unit on a site at the discretion of Yadkin Valley RV Resort as site size allows, and must be taken down during the day. One dining canopy tent is permitted, but may not be up in conjunction with a "pup" tent, and must be properly secured at all times. Sites must be cleaned up of garbage and debris prior to departure. Additional charges may result for sites requiring additional cleaning.

PERMITTED OCCUPANTS

All RV sites allow a maximum of 6 guests unless otherwise stated. Rates fluctuate based on the number of guests along with other factors such as site availability, season, etc. For all-age resorts, the individual reserving the site must be a minimum of 18 years of age and be physically present at the time of check-in. Children 14 and under must be supervised by an adult 18 years of age or over at all times.

VISITORS

Guests may have visitors (individuals not registered on the reservation or agreement). Visitors are welcome, dependent on occupancy and availability. Visitors may be turned away in the event of high occupancy or any circumstances that management deems necessary to limit guest/visitor occupancy. Visitors must register at the main office and are subject to any applicable guest fees. For short-term guests, a daily visitor fee applies, which may vary depending on the resort, availability, season, etc. Visitors are required to abide by all Resort Rules and Regulations. Guests are responsible for the behavior of their visitors. Visitors are only permitted to be on property when resort guests are present. It is the responsibility of the guests to come into the main office to register all visitors.

AMENITIES & FACILITIES

We encourage you to visit the individual property website for specific information and dates relating to on-site amenity closures and other property specific information. Please remember that many amenities are on a seasonal and weather dependent schedule that may have limited hours during the off-season. We reserve the right to close any facilities at our discretion without prior notice, and without refund of any fees or other amounts paid for the reservation. Please refer to posted rules and regulations throughout the property for additional information on our amenities. All amenities are used at your own risk. Swimming and boating may only occur in designated areas where these amenities are offered. Specific locations require guests to display their property-issued wristband while on site, as well as for access to amenities. All persons must wear a dry shirt, shorts/pants, and shoes when entering the main office or any facility building.

VEHICLES

Two vehicles, inclusive of one RV (other than for vacation rentals), are included with each reservation or agreement as determined by Yadkin Valley RV Resort and as space allows. Additional vehicles for registered guests are \$50.00 per month and subject to availability of parking in designated areas. All guests' vehicles must be parked on their designated site and may not stick out into the road. If parking is limited or not available on a particular site, then vehicles must be parked in one of the resort's designated parking areas, if available. Under no circumstances are guests permitted to occupy sites not included in their reservation, even if not otherwise occupied. Car covers and wheel covers are permitted if factory made and in acceptable appearance and in good condition. Car covers must be properly secured to the vehicle, weights to hold the cover down are not allowed.

All vehicles on-site that operate on public roads and byways must be registered, to include all motorhomes, fifth wheels, and travel trailers.

Vehicle repair such as oil changes, repairing the RV on-site, remodeling the RV on-site, etc. is not permitted without approval by management.

VEHICLE PASSES & GATE CARDS

Vehicle passes are issued to registered guests listed on the reservation or agreement only and must be visible at all times. Vehicle passes are not transferable and may not be shared with another guest or visitor. Unregistered vehicles found without a pass may be towed at the owner's expense. Any lost or unreturned gate cards will result in a \$25.00 replacement fee. Gate access cards are only applicable at specific locations; not all locations are gated, or require a gate card.

PETS

We are a pet-friendly resort but pets may not disturb other guests, and must be cleaned up after by owners. Pets must always be on a leash and restrained when not confined inside an RV, and no pet may be left unattended outside of an RV, even on the site or if restrained. There is a maximum of two pets per reservation with a \$75.00 non-refundable fee per reservation for any pet in a pet-friendly vacation or cottage rental. Pets are the responsibility of the owner. If management determines that a pet is disruptive or aggressive, they have sole discretion to require the guest to restrict the pet's behavior or location, or remove the pet from the resort. If a guest is unwilling or unable to restrict the pet or have it removed from the resort, as requested by management, management has the right to immediately terminate the guest's reservation and eject the guest from the resort, without refund. All pets must also be up to date on vaccines, and copies of pet vaccine records must be available upon request. Upon check-in, you are required to notify the office of your pets if you have not already added them to your reservation during the booking process.

Service animals are not subject to a pet fee, however if the animal causes any additional cleaning or damage, the owner will be responsible for the associated costs.

SMOKING & ALCOHOL

There is no smoking, including vaping, allowed in vacation or cottage rentals, resort restrooms and shower facilities, indoor facilities, common areas, or any outdoor amenities. Smoking is allowed on your own site as long as it is done so in a way that will not directly or indirectly impact the experience of other guests. Alcohol is permitted by legal drinking age adults as long as it is done so in a way that will not directly or indirectly impact the experience of other guests. Alcohol must be consumed in a responsible manner, and may be restricted in certain areas of the resort. Illegal drugs are strictly prohibited. Any guests or visitors that are smoking or using alcohol in an irresponsible manner, or in a manner that interferes with another guest's enjoyment will be asked to stop and may be asked to leave or removed for failure to comply.

QUIET HOURS

Our quiet hours are from 11pm - 7am daily, unless otherwise dictated by on-site staff or local regulations. Please be courteous to your fellow guests during all hours of the day. During quiet hours, no loud talking, loud radios, loud televisions or other loud noises or behavior that may disturb guests is permitted. The use of generators are not permitted on the property unless prior approval from management is granted.

PHOTOGRAPHY/VIDEO CONSENT

As part of Yadkin Valley RV Resort's marketing and other efforts we may sometimes take pictures, video or audio recordings of the resort and our guests and visitors. Continuous video and audio surveillance is in use in public areas, excluding private areas such as restrooms, bath houses, vacation rentals, etc. In choosing to stay at one of our resorts, each guest and visitor present on the property hereby consents to our capture and use of voice recordings, images, videos, and likeness for any security, marketing, or other purposes not prohibited by law, indefinitely, and without payment of any royalty, licensing or other fees whatsoever. If any minor children are present, their legal guardian is required to let the manager know at the time a photo or video is taken that permission is not given to use their likeness for any marketing purposes.

GARBAGE & RECYCLING

Any household garbage and recycling are to be put in the designated areas, garbage bins and recycling receptacles located on the resort map. Select resorts may offer garbage pickup services. Disposal of hazardous waste or large items such as mattresses, furniture, awnings, appliances, or construction materials, is not permitted on property and should be taken to a local dump facility. Additional charges may result for unapproved disposal of items.

SAFETY

SPEED LIMIT

Guests must obey posted speed limits on property at all times. Failure to obey speed limits may result in removal from the property without refund.

TRANSPORTATION

Non-motorized skateboards, scooters, roller blades, roller skates and bicycles are permitted to be utilized as long as they are done so in a safe and quiet manner. Items such as drones are prohibited. UTVs, ATVs, and large terrain vehicles are prohibited except at certain select locations when connecting to adjacent trails. E-bikes, electric scooters and other like items are allowed but are subject to management discretion.

GOLF CARTS

In addition to the rules contained in the golf cart agreement to be signed by each guest using a golf cart from the property, all guests must comply with the following rules governing the use of golf carts on property. Please note that gas carts are not permitted.

1. All golf carts must visibly present a vehicle pass, obtained from the resort office.
2. Gas/Diesel golf carts are not permitted to be used on property. Golf carts must be battery operated.
3. Each guest owning a golf cart is solely responsible for ensuring that all operators of the golf cart are a minimum of 16 years of age and possess a valid driver's license (moped licenses, learning permits, etc. are not acceptable).
4. Golf carts shall not be operated during quiet hours from 11pm to 7am.
5. Golf carts must always be operated properly and responsibly. Horseplay, racing or other misuse of golf carts will not be tolerated. Golf carts are to be operated on blacktop or gravel roadways only. No driving through RV sites or other restricted areas. OPERATION OF GOLF CARTS WHILE CONSUMING OR UNDER THE INFLUENCE OF ALCOHOL, MARIJUANA OR ILLICIT DRUGS IS STRICTLY PROHIBITED.
6. A golf cart's maximum seating capacity must never be exceeded. Operators and passengers of a guest-owned golf cart must be seated at all times while the golf cart is in motion.
7. Apply brake and remove key whenever golf cart is not in use.

BIKES

Don't forget your bike helmet. In addition to following local regulations, we recommend that all riders wear a helmet while riding a bicycle. Bike riders must obey the same rules of the road as a motor vehicle.

When operating a bike after dark, you should have a light on both the front and back of the bike. We encourage the use of bike locks and are not responsible for any lost, stolen or damaged bicycles.

FIREWORKS

The use of fireworks, including sparklers, or any other form of explosive or incendiary device, is not permitted under any circumstances. Anyone caught with fireworks may be removed from the property without refund.

FIREARMS & WEAPONS

Guests must obey all federal, state and local laws regarding the ownership and possession of firearms and other weapons. Firearms and other dangerous weapons are not permitted on any property; provided that, if permitted by local law, guests that legally own a firearm may keep such firearms in a locked, private vehicle in parking areas. The discharge, use, display or handling of firearms, BB guns, air guns/rifles, or similar devices or weapons, or any other failure to comply with these guidelines, is strictly prohibited and will subject the offending guest to immediate ejection from the resort, without refund.

SITE SAFETY

Each site is generally provided with one table, as well as one fire pit if allowed by local regulations. Please do not burn or leave trash in fire pits, and do not move pits without permission from the staff. All fires must be contained to the pit/ring, and are permitted only from 7am to Midnight. Fires must be completely extinguished before retiring for the night. Never leave a fire unattended. County bans may occur and will be posted at the main office. Any chemicals or toxic materials must remain locked up at all times, or safely removed from the access of children or animals.

DANGEROUS CONDITIONS

While it is always our priority to allow guests the peaceful and undisturbed enjoyment of their site, in the event a resort team member believes, in their reasonable discretion, that an emergency or dangerous condition exists on a guest's site, which could potentially pose a risk of harm to any person or property, the resort team has the right to enter the guest's site and access any area or unit on the site, in order to remedy the emergency or dangerous condition, or prevent or mitigate the potential harm.

PRESENTATION

PRESENTATION POLICY

All units at the resort are required to maintain a clean well-kept appearance. Any RVs, travel trailers, or other private property that is 10 years or older will need to be inspected by a manager prior to entrance to the resort. Any unit being admitted into the resort is at the discretion of management. Any light bulb used on the exterior of the unit may only be a maximum of sixty (60) watts and must be aimed only to a portion of the site and not to any other site. Any decorations and/or lights used on the outside of the RV must be UL certified and are subject to park management's approval.

NEATNESS POLICY

Sites and decks must always be kept neat and decks may not be used as a storage area. Only furniture intended for outdoor use may be located on sites and decks. No display of any appliances on decks or sites is permitted. Tarps, carports, washers, dryers, pools, etc. are not allowed on site. One RV is permitted per site. RVs must be parked on an RV site or placed in storage for an additional fee. No RVs

are allowed to park in driveways of any units. Boats, cargo trailers, and other similar equipment are not allowed to be parked on RV sites, unless prior approval is granted. Storage areas are available at select locations for an additional fee. Guests are responsible for keeping their area clean and free of debris and clutter, which includes but is not limited to construction materials, excessive potted plants or other decor, household items, appliances, and pet supplies. Sites deemed by the management to be in violation of this policy will require immediate cleanup/removal and may be subject to a fine and/or removal from the resort.

ANTENNAS

Antennas may not be higher than 7 feet above a roofline without prior written approval of resort management. Satellite dishes may not exceed 39 inches in diameter. Outdoor reception devices must be installed in the unit or located on the site in an area that is inconspicuous and attractively landscaped and shielded from view to the greatest extent feasible. Outdoor devices must not obstruct a driver's view of any street, driveway or intersection, nor may they be installed on or encroach upon any common area or other guest's reserved site. Short-term guests may have freestanding dishes.

SITE MODIFICATIONS

Guests are prohibited from performing any construction or site modifications. This includes but is not limited to hot tubs, porches, pavers, trees, etc. The site should be in the same condition or better before vacating the site.

EMERGENCY

Dial 9-1-1 in case of an emergency. Guests must comply with all resort staff instructions during an emergency. In the event of a natural emergency (hurricane, tornado, etc) please keep up to date with local official alerts and follow any orders placed by the city.

PROPERTY EMERGENCY CONTACT INFORMATION

If you observe any activity that you believe to be of concern, contact management directly by calling or emailing our office.

UTILITIES

SEWER HOOKUP

All sewer hoses must be undamaged, and sewer connections must be tight with a sewer donut around the sewer hose at the point of connection to the sewer pipe. Sewer hoses must be sloped downward from the RV's sewer connection to the resort sewer hookup to prevent any clogging or spillage on the ground. Any damaged or leaking hose must be repaired immediately. Guests are responsible, and will be charged, for any damages caused by the guest's sewer hookup.

ELECTRICITY

Site electric pedestals are owned by the resort; any guest found tampering with electrical pedestals will be removed from the resort without any refund. Guests should not be overloading electric pedestals and should be utilizing code-compliant, approved outdoor extension cords. Connecting electricity to washers and dryers inside private sheds is not permitted. Please help conserve electricity, turn off all non-essential lights (inside and outside), A/C, and heaters when not in use. Dusk-to-Dawn lights must be

turned off between stays. Electric vehicles are only permitted to be charged in designated locations, if applicable, as outlined per management directive.

WASTE WATER

The discharge of any wastewater (septic or gray water) or any other toxic or hazardous material is strictly prohibited. Formaldehyde products or any other tank cleaning chemicals are not permitted.

GENERAL CONDUCT

SUBLEASING

Subleasing, selling, transferring, or otherwise granting access to a site, RV, vacation rental or other unit to a person not registered in the reservation is not permitted without management's express written approval. Applicable fees may apply.

RESPECT YOUR NEIGHBOR

Please be considerate of your neighbors' privacy and space. Do not walk on or pass through the site of another guest. Respect our local culture, wildlife, and those around you. Please be mindful of our local bylaws and conservation of resources. We are proud to promote an inclusive and family friendly atmosphere at all our resorts. Harassment or offensive or intolerant language or actions will not be tolerated in any form, included with respect to race, color, national origin, religion, sexual orientation, gender identity, disability or political views. Flags, banners, and the like that are permitted to be displayed on-site are as follows: American flag, state flag, or any country flag (e.g. Canadian flag) in its true unaltered fashion, military/service flags, and school/team flags. Any flag/banner/etc. outside of these parameters must remain stowed away out of sight so as not to disrupt the peaceful and welcoming atmosphere of our resort. We reserve the right to eject any guest, without refund, for failure to comply with these rules and/or staff's request for you to remove the display of offensive visuals or symbols.

LOCAL WILDLIFE

Please respect our local wildlife. Use caution when near bodies of water or natural brush, as some of the local wildlife is dangerous and should be left alone. Some of the local wildlife is protected by State Law. Feeding, killing, abusing or otherwise disturbing the wildlife is strictly prohibited. Additionally, feeding and sheltering stray animals, including but not limited to cats or birds is strictly prohibited.

BUSINESSES

No business or commercial enterprise shall be permitted to operate from or within the resort without prior written consent of resort management, and no advertising signs may be placed on the site. This restriction does not preclude any guest from conducting business in their home on a strictly digital or remote basis (i.e. where the activities of the business do not bring additional traffic into the community or to the guest's site, cause a nuisance or excessive noise, affect the appearance of the guest's home, or it is deemed inappropriate by management, in their sole discretion. A "business" also includes any commercial enterprise which: (1) requires traffic from the outside of the resort to enter for the purpose of dealing with said business; (2) uses any type of sign or advertising on the exterior of the home; (3) includes door-to-door canvassing of resort guests; (4) interferes with the safe, pleasant, and enjoyable use of the resort by any of its residents or guests; or (5) involves the purchase of a manufactured home or RV or any interest in a manufactured home or RV for the purpose of resale, leasing, renting or other business use. No type of business may solicit on resort property unless approved by management in writing. Please notify the resort manager if you see any solicitors or suspicious activity. Private garage,

tag, yard and craft sales are not allowed within the resort except those that are approved or sponsored by management. Should this type of activity be sponsored, it is imperative that guests remove all items from their yards immediately following the event.

PUBLIC EVENTS

Management reserves the right to approve or deny any and all activities or functions held at the resort. Management has the right to attend any gathering or function as an observer, including any gathering or function designated only for guests.

OCCUPANCY RESTRICTIONS

Notwithstanding anything else in these Rules and Regulations to the contrary, all guests must comply with state and local requirements related to permitted length of stay, use restrictions and any other laws, rules, regulations or restrictions applicable to the resort.

LIABILITY

By accepting this reservation, the guest hereby waives, releases and discharges and covenants not to sue Yadkin Valley RV Resort Communities or its affiliates, subsidiaries, directors, managers, employees, agents, successors or assigns (collectively, the "Yadkin Valley RV Resort Parties") for all claims and liability for personal injury, accidents, property damage, any other claim arising out of or in connection with the guest's use of the resort or property. Further, the guest agrees to defend, indemnify and hold harmless the Yadkin Valley RV Resort Parties from all losses, claims, expenses and demands, including attorneys' fees, that the Yadkin Valley RV Resort Parties may incur arising out of or in connection with the guest's use of the resort and property. The guest further agrees to be responsible and liable for the actions and safety of every person in their group. Yadkin Valley RV Resort Parties reserves the right to remove any renter, occupant, or guest who is subject to a lifetime registration requirement under a State sexual offender registration program.

LONG-TERM STAYS

GENERAL APPLICABILITY, CONDUCT & REMOVAL

The following sets forth the rules and regulations that are generally applicable at all our resorts.

Notwithstanding anything in these Rules and Regulations to the contrary, all guests, residents, visitors and other occupants (collectively, "guests") are required to comply with all rules and regulations posted at the property, as well as all directions of the resort management and team. We reserve the right to remove from the resort anyone in violation of these Rules and Regulations, or any rules or regulations posted at the resort. There are no refunds for voluntary departure, ejection, acts of nature or removal in accordance with these Rules and Regulations or by law enforcement or court order.

In the event, in connection with your stay, you are required to sign a reservation agreement, lease, RV placement agreement or any other document, and the terms of such document directly conflict with these Rules and Regulations, the terms of that document shall control.

These Rules and Regulations are subject to change at any time without notice.

PAYMENTS AND FEES

RESERVATION PAYMENT POLICY - RV SITES

All reservations for 27 nights or longer require a deposit of five hundred dollars (\$500.00) plus any additional charges (e.g. booking fee, non-refundable site lock, etc.), of which \$250.00 will be applied to the first month's campsite fee upon arrival and \$250.00 will be applied to your final utility bill and any outstanding balances upon departure. Any excess amount will be refunded. Deposits are refundable only in accordance with the Cancellation Policy below. The balance of minimum one month will be due and payable upon arrival. Any guest arriving mid-month may be required to pay the remainder of the current month additional to the following calendar month. See Payment Schedule below.

A valid credit card is required to be on file for all reservations, which Yadkin Valley RV Resort has the right to charge for any unpaid amounts owed by the guest, or for such other amounts that are the responsibility of the guest (including, without limitation, property damage caused by a guest), in accordance with applicable law. Personal checks are not accepted at check-in.

RESERVATION PAYMENT POLICY - VACATION RENTALS

All reservations for 27 nights or longer require a refundable deposit of five hundred dollars (\$500.00) plus any additional charges (e.g. booking fee, non-refundable site lock, etc.) This will be refunded back to the guest no later than 5 days after check out, barring any additional cleaning or damages. Cancellations prior to arrival will have deposits that are refundable only in accordance with the Cancellation Policy below. The balance of minimum one month will be due and payable upon arrival. Any guest arriving mid-month may be required to pay the remainder of the current month additional to the following calendar month. See Payment Schedule below.

A valid credit card is required to be on file for all reservations, which Yadkin Valley RV Resort has the right to charge for any unpaid amounts owed by the guest, or for such other amounts that are the responsibility of the guest (including, without limitation, property damage caused by a guest), in accordance with applicable law. Personal checks are not accepted at check-in.

RESORT FEES, OTHER FEES & TAXES

Certain properties charge a daily resort fee or have on site amenities that require additional fees. These amenities vary by property, but may include Wi-Fi internet, basic cable (where applicable), various access

to on-site facilities and more. Yadkin Valley RV Resort does not guarantee that amenities will be available to guests at all times, as certain amenities are subject to seasonal closures, closure for repair, maintenance, or other purposes, or may not have capacity to accommodate all guests at the desired time of use. For a more detailed description of available amenities, please visit each property website. In addition, there may be additional fees (e.g. site lock fees) and taxes applicable to your stay. Any fees and taxes applicable to your reservation will be clearly identified in advance of your booking during the booking process, and in the confirmation email you receive upon completion of your booking. Transaction fees apply when paying via card or ACH, which vary depending on subtotal of the amount due, and will be displayed as line items on receipt of payment.

CANCELLATION POLICY

Monthly Stays: For all guests with stays of 27 nights or longer ("long-term guests") (i)Cancellations may be made for a 50% refund of your deposit up to the date that is 30 days prior to your scheduled check-in date, not to include any non-refundable fees (e.g. non-refundable site lock); (ii)cancellations made after the date that is 30 days prior to your scheduled check-in date, but prior to arrival, will be subject to a cancellation fee equal to all required deposits previously paid; (iii)no refunds will be given for any cancellation following your check-in date. (iv)one date adjustment without penalty will be permitted so long as the adjustment stays within 30 days of the original date. Any additional adjustment request thereafter will incur a fee equal to the proration of the dates included in the prior adjustment. All refunds will be made in the same form of payment used to secure the reservation. No refunds will be given nor credits transferred for early departures.

SITE RELOCATION FEES

There will be a \$100.00 fee for any relocation of an on-site long-term guest to a new site, unless management initiates the move due to construction, maintenance, etc.

LATE PAYMENT FEES

For long-term reservations at year-round resorts, a minimum late payment charge of \$50.00 will be charged for delinquent accounts after the 5th day of the month. For each additional day that is late, there will be a \$5.00 fee incurred. There will be a \$30.00 fee for any bounced ACH or returned check. Failure to pay monthly fees in a timely manner will result in termination of this agreement and loss of guest access privileges to the resort. Management reserves the right to prompt the removal of guest's RV and property from the resort premises at the guest's expense.

PAYMENT SCHEDULE

All monthly dues are billed on the first day of each month, regardless of the guest's arrival date. The monthly rate is prorated if the guest's arrival is mid-month. If the guest's arrival date is on or after the 20th, the remainder of the current month as the prorated rate plus the following full month is required to be paid at check-in.

Monthly fee is due and payable on the first day of each month, paid in advance for the month in which it is paid.

Electric meters are read at the end of each month, due and payable on the first day of each month, paid for the prior month's electricity usage.

Following the first month, management reserves the right to modify the monthly fee at their discretion.

Failure to pay monthly fees and late charges within 10 days will result in termination of this agreement and the prompt removal of guests' RV and property from resort premises at the guest's expense and full loss of guest access privileges to the resort.

This agreement in no way acts as a lease nor guarantees extended occupancy for the guest, but rather represents an agreement of occupancy on a monthly/seasonal basis for the guest. The resort and the guest may terminate this agreement at any time. Termination of this agreement is subject to the cancellation policy as outlined below.

No guest shall establish residency at the resort, nor use the resort address for personal use (e.g. driving licenses, tax documents, etc.)

ON SITE PROCESSES

CHECK-IN & CHECK-OUT TIMES

RV/Tent Sites

- Check-in Time: 1 p.m.
- Check-Out Time: 11 a.m.

Vacation Rentals

- Check-in Time: 3 p.m.
- Check-Out Time: 10 a.m.

Early check-in may be available for an additional fee; contact the resort office the morning of your arrival for availability. Late check-outs may be available for an additional fee; check with the resort office on your day of departure for availability.

Any guests that have not shown up 24 hours after the check-in time, and have not made prior arrangements with the resort staff, will be considered a no-show reservation and forfeit their deposit.

SITE LOCATIONS & TENT ACCOMMODATIONS

All site numbers are subject to change prior to arrival unless a site lock fee was paid with your reservation. While we do our best to honor site locks, there may be some circumstances where we are not able to honor it. If this is the case, your site lock fee will be refunded to you upon arrival. Only certified RV types are permitted unless prevented by specific site constraints, this includes Class A, B, and C Motorhomes, 5th wheels, and travel trailers. We reserve the right to inspect any personal property that you bring into the resort, and we may refuse access if your property is not properly constructed, is unsafe, or is unsuitable for the resort. Tents, pop-up campers, and conversion vans are only permitted on designated sites. Sites are designed to accommodate one unit at a time. Only one "pup" tent may act as a secondary unit on a site at the discretion of Yadkin Valley RV Resort as site size allows, and must be taken down during the day. One dining canopy tent is permitted, but may not be up in conjunction with a "pup" tent, and must be properly secured at all times. Sites must be cleaned up of garbage and debris prior to departure. Additional charges may result for sites requiring additional cleaning.

PERMITTED OCCUPANTS

All reservations include a maximum of 6 guests unless otherwise stated. Rates fluctuate based on the number of guests along with other factors such as site availability, season, etc. For all-age resorts, the individual reserving the site must be a minimum of 18 years of age and be physically present at the time of check-in. Children 14 and under must be supervised by an adult 18 years of age or over at all times.

VISITORS

Guests may have visitors (individuals not registered on the reservation or agreement). Visitors are welcome, dependent on occupancy and availability. Visitors may be turned away in the event of high occupancy or any circumstances that management deems necessary to limit guest/visitor occupancy. Visitors must register at the main office and are subject to any applicable guest fees. For long-term guests, a daily visitor fee applies, which may vary depending on the resort, availability, season, etc. Visitors are required to abide by all Resort Rules and Regulations. Guests are responsible for the behavior of their visitors. Visitors are only permitted to be on property when resort guests are present. It is the responsibility of the guests to come into the main office to register all visitors.

AMENITIES & FACILITIES

We encourage you to visit the individual property website for specific information and dates relating to on-site amenity closures and other property specific information. Please remember that many amenities are on a seasonal and weather dependent schedule that may have limited hours during the off-season. We reserve the right to close any facilities at our discretion without prior notice, and without refund of any fees or other amounts paid for the reservation. Please refer to posted rules and regulations throughout the property for additional information on our amenities. All amenities are used at your own risk. Swimming and boating may only occur in designated areas where these amenities are offered. Specific locations require guests to display their property-issued wristband while on site, as well as for access to amenities. All persons must wear a dry shirt, shorts/pants and shoes when entering the main office or any facility building.

VEHICLES

Two vehicles, inclusive of one RV (other than for vacation rentals), are included with each reservation or agreement as determined by Yadkin Valley RV Resort and as space allows. Additional vehicles for registered guests are \$50.00 per month and subject to availability of parking in designated areas. All guests' vehicles must be parked on their designated site and may not stick out into the road. If parking is limited or not available on a particular site, then vehicles must be parked in one of the resort's designated parking areas, if available. Under no circumstances are guests permitted to occupy sites not included in their reservation, even if not otherwise occupied. Car covers and wheel covers are permitted if factory made and in acceptable appearance and in good condition. Car covers must be properly secured to the vehicle, weights to hold the cover down are not allowed.

All vehicles on-site that operate on public roads and byways must be registered, including all motorhomes, fifth wheels, and travel trailers.

Vehicle repair such as oil changes, repairing the RV on-site, remodeling the RV on-site, etc. is not permitted without approval by management.

VEHICLE PASSES & GATE CARDS

Vehicle passes are issued to registered guests listed on the reservation or agreement only and must be visible at all times. Vehicle passes are not transferable and may not be shared with another guest or

visitor. Unregistered vehicles found without a pass may be towed at the owner's expense. Any lost or unreturned gate cards will result in a \$25.00 replacement fee. Gate access cards are only applicable at specific locations; not all locations are gated, or require a gate card.

PETS

We are a pet-friendly resort but pets may not disturb other guests, and must be cleaned up after by owners. Pets must always be on a leash and restrained when not confined inside an RV, and no pet may be left unattended outside of an RV, even on the site or if restrained. There is a maximum of two pets per reservation, unless special permissions are granted by on-site management. Pets are the responsibility of the owner. If management determines that a pet is disruptive or aggressive, they have sole discretion to require the guest to restrict the pet's behavior or location, or remove the pet from the resort. If a guest is unwilling or unable to restrict the pet or have it removed from the resort, as requested by management, management has the right to immediately terminate the guest's reservation and eject the guest from the resort, without refund. All pets must also be up to date on vaccines, and copies of pet vaccine records must be available upon request. Upon check-in, you are required to notify the office of your pets if you have not already added them to your reservation during the booking process.

For all pets staying in any pet-friendly vacation rentals or cottages, there is a \$75.00 non-refundable fee per reservation. Service animals are not subject to a pet fee, however if the animal causes any additional cleaning or damage, the owner will be responsible for the associated costs.

SMOKING & ALCOHOL

There is no smoking, including vaping, allowed in vacation or cottage rentals, resort restrooms and shower facilities, indoor facilities, common areas, or any outdoor amenities. Smoking is allowed on your own site as long as it is done so in a way that will not directly or indirectly impact the experience of other guests. Alcohol is permitted by legal drinking age adults as long as it is done so in a way that will not directly or indirectly impact the experience of other guests. Alcohol must be consumed in a responsible manner, and may be restricted in certain areas of the resort. Illegal drugs are strictly prohibited. Any guests or visitors that are smoking or using alcohol in an irresponsible manner, or in a manner that interferes with another guest's enjoyment will be asked to stop and may be asked to leave or removed for failure to comply.

QUIET HOURS

Our quiet hours are from 11pm - 7am daily, unless otherwise dictated by on-site staff or local regulations. Please be courteous to your fellow guests during all hours of the day. During quiet hours, no loud talking, loud radios, loud televisions or other loud noises or behavior that may disturb guests is permitted. The use of generators are not permitted on the property, unless prior approval from management is granted.

PHOTOGRAPHY/VIDEO CONSENT

As part of Yadkin Valley RV Resort's marketing and other efforts we may sometimes take pictures, video or audio recordings of the resort and our guests and visitors. Continuous video and audio surveillance is in use in public areas, excluding private areas such as restrooms, bath houses, vacation rentals, etc. In choosing to stay at one of our resorts, each guest and visitor present on the property hereby consents to our capture and use of voice recordings, images, videos, and likeness for any security, marketing, or other purposes not prohibited by law, indefinitely, and without payment of any royalty, licensing or other

fees whatsoever. If any minor children are present, their legal guardian is required to let the manager know at the time a photo or video is taken that permission is not given to use their likeness for any marketing purposes.

GARBAGE & RECYCLING

Any household garbage and recycling are to be put in the designated areas, garbage bins and recycling receptacles located on the resort map. Select resorts may offer garbage pickup services. Disposal of hazardous waste or large items such as mattresses, couches, or chairs, is not permitted on property and should be taken to a local dump facility. Additional charges may result for unapproved disposal of items.

SAFETY

SPEED LIMIT

Guests must obey posted speed limits on property at all times. Failure to obey speed limits may result in removal from the property without refund.

TRANSPORTATION

Non-motorized skateboards, scooters, roller blades, roller skates and bicycles are permitted to be utilized as long as they are done so in a safe and quiet manner. Items such as drones are prohibited. UTVs, ATVs, and large terrain vehicles are prohibited except at certain select locations when connecting to adjacent trails. E-bikes, electric scooters and other like items are allowed but are subject to management discretion.

GOLF CARTS

In addition to the rules contained in the golf cart agreement to be signed by each guest using a golf cart from the property, all guests must comply with the following rules governing the use of golf carts on property.

1. All golf carts must visibly present a vehicle pass, obtained from the resort office.
2. Gas/Diesel golf carts are not permitted to be used on property. Golf carts must be battery operated.
3. Each guest owning a golf cart is solely responsible for ensuring that all operators of the golf cart are a minimum of 16 years of age and possess a valid driver's license (moped licenses, learning permits, etc. are not acceptable).
4. Golf carts shall not be operated during quiet hours from 11pm to 8am.
5. Golf carts must always be operated properly and responsibly. Horseplay, racing or other misuse of golf carts will not be tolerated. Golf carts are to be operated on blacktop or gravel roadways only. No driving through RV sites or other restricted areas. OPERATION OF GOLF CARTS WHILE CONSUMING OR UNDER THE INFLUENCE OF ALCOHOL, MARIJUANA, OR ILLICIT DRUGS IS STRICTLY PROHIBITED.
6. A golf cart's maximum seating capacity must never be exceeded. Operators and passengers of a guest-owned golf cart must be seated at all times while the golf cart is in motion.
7. Apply brake and remove key whenever golf cart is not in use.

BIKES

Don't forget your bike helmet. In addition to following local regulations, we recommend that all riders wear a helmet while riding a bicycle. Bike riders must obey the same rules of the road as a motor vehicle. When operating a bike after Yadkin Valley RV Resort, you should have a light on both the front and back of the bike. We encourage the use of bike locks and are not responsible for any lost, stolen or damaged bicycles.

FIREWORKS

The use of fireworks, including sparklers, or any other form of explosive or incendiary device, is not permitted under any circumstances. Anyone caught with fireworks may be removed from the property without refund.

FIREARMS & WEAPONS

Guests must obey all federal, state and local laws regarding the ownership and possession of firearms and other weapons. Firearms and other dangerous weapons are not permitted on any property; provided that, if permitted by local law, guests that legally own a firearm may keep such firearm in a locked, private vehicle in parking areas. The discharge, use, display or handling of firearms, BB guns, air guns/rifles, or similar devices or weapons, or any other failure to comply with these guidelines, is strictly prohibited and will subject the offending guest to immediate ejection from the resort, without refund.

SITE SAFETY

Each site is generally provided with one table, as well as one fire pit if allowed by local regulations. Please do not burn or leave trash in fire pits, and do not move pits without permission from the staff. All fires must be contained to the pit/ring, and are permitted only from 7am to Midnight. Never leave a fire unattended. County bans may occur and will be posted at the main office. Any chemicals or toxic materials must remain locked up at all times, or safely removed from the access of children or animals.

DANGEROUS CONDITIONS

While it is always our priority to allow guests the peaceful and undisturbed enjoyment of their site, in the event a resort team member believes, in their reasonable discretion, that an emergency or dangerous condition exists on a guest's site, which could potentially pose a risk of harm to any person or property, the resort team has the right to enter the guest's site and access any area or unit on the site, in order to remedy the emergency or dangerous condition, or prevent or mitigate the potential harm.

PRESENTATION

PRESENTATION POLICY

All units at the resort are required to maintain a clean well-kept appearance. Any RVs, travel trailers, or other private property that is 10 years or older will need to be inspected by a manager prior to entrance to the resort. Any unit being admitted into the resort is at the discretion of management. Any light bulb used on the exterior of the unit may only be a maximum of sixty (60) watts and must be aimed only to a portion of the site and not to any other site. Any decorations and/or lights used on the outside of the RV must be UL certified and are subject to park management's approval.

NEATNESS POLICY

Sites and decks must always be kept neat and decks may not be used as a storage area. Only furniture intended for outdoor use may be located on sites and decks. No display of any appliances on decks or sites is permitted. Tarps, carports, washers, dryers, pools, etc. are not allowed on site. One RV is permitted per site. RVs must be parked on an RV site or placed in storage for an additional fee. No RVs are allowed to park in driveways of any units. Boats, cargo trailers, and other similar equipment are not allowed to be parked on RV sites, unless prior approval is granted. Storage areas are available at select locations for an additional fee. Guests are responsible for keeping their area clean and free of debris and clutter, which includes but is not limited to construction materials, excessive potted plants or other décor, and interior furniture. Sites deemed by the management to be in violation of this policy will require immediate cleanup/removal and may be subject to a fine and/or removal from the resort. Select resorts may allow one trailer, shed, or boat per site (where applicable).

MAINTENANCE

All lots must be kept neat and clean. Units need to be free of mold and dirt, etc. Any skirting on units must be well maintained. In order to keep all trailers safe and towable, the main frame, including the hitch and axles, must be kept intact with no rusted through areas. The exterior (underbelly, walls, and roof) must be maintained in safe condition, with no large dents or holes that could cause injury, allow rot from leaking, or openings for insects or rodents. No window A/C units are allowed. Guests agree to move temporarily from their site to an alternative section in the event that construction and/or maintenance is scheduled. All long-term units are subject to an annual exterior inspection. Management may enter a unit without prior written consent in the case of an emergency or when the unit has been abandoned.

LANDSCAPING

Long-term guests are responsible for the upkeep and maintenance of their site including mowing, trimming, and weed removal. Select resorts may mow applicable sites, sometimes for an additional fee. These resorts require that areas are free of any personal belongings prior to mowing and are not liable for any damage for items not properly removed. Long-term guests are required to rake all leaves and general debris from their site. Under no circumstances should guests remove any trees or contract a third party to remove any trees. Please communicate any requests to remove a tree to management for consideration. Guests may not install or plant any additional trees or landscaping on the site without the resort's prior written approval.

CLEANUP (SEASONAL PROPERTIES ONLY)

All personal property for long-term guests should be stored inside; tables, chairs, and fire pits are excluded prior to departure for the season. The resort will dispose of all personal items left outside the unit after the guests have departed, and will not be liable to any guest for reimbursement of such items. Utilities must be disconnected and slide outs must be closed for the duration of the off season.

WASHING VEHICLES

Units that remain year-round must be washed at least twice per year. Personal automobiles cannot be washed in the resort at any time, except in designated areas. If units are not kept clean, the park reserves the right to clean the unit and charge the guest an appropriate fee for doing so.

ANTENNAS

Antennas may not be higher than 7 feet above a roofline without prior written approval of resort management. Satellite dishes may not exceed 39 inches in diameter. Outdoor reception devices must be installed in the unit or located on the site in an area that is inconspicuous and attractively landscaped and shielded from view to the greatest extent feasible. Outdoor devices must not obstruct a driver's view of any street, driveway or intersection, nor may they be installed on or encroach upon any common area or other guest's reserved site. Short-term guests may have freestanding dishes.

SITE MODIFICATIONS

All guests are prohibited from performing any construction or site modifications. This includes but is not limited to hot tubs, porches, pavers, trees, etc. The site should be in the same condition or better before vacating the site.

EMERGENCY

Dial 9-1-1 in case of any emergency first. Guests must comply with all resort staff instructions during an emergency. In the event of a natural emergency (hurricane, tornado, etc) please keep up to date with local official alerts and follow any orders placed by the city.

If time allows, please call the office or management team after contacting emergency services so that our team can be prepared to escort the emergency personnel to the area of emergency.

PROPERTY EMERGENCY CONTACT INFORMATION

If you observe any activity that you believe to be of concern, contact management directly by calling or emailing our office.

Emergency contact information is required from all monthly guests and is collected as part of the booking process. This information remains confidential and is used only when a situation arises that requires the resort to contact someone in the event of an emergency related to this guest.

All information of resort guests is kept confidential.

UTILITIES

SEWER HOOKUP

All sewer hoses must be undamaged, and sewer connections must be tight with a sewer donut around the sewer hose at the point of connection to the sewer pipe. Sewer hoses must be sloped downward from the RV's sewer connection to the resort sewer hookup to prevent any clogging or spillage on the ground. Any damaged or leaking hose must be repaired immediately. Guests are responsible, and will be charged, for any damages caused by the guest's sewer hookup.

Please note that connecting to property utilities on sites other than your own is strictly prohibited.

ELECTRICITY

Site electric pedestals are owned by the resort - any guest found tampering with electrical pedestals will be removed from the resort without any refund. Guests should not be overloading electric pedestals and should be utilizing code-compliant, approved outdoor extension cords. Connecting electricity to washers and dryers inside private sheds is not permitted. Please help conserve electricity, turn off all non-essential lights (inside and outside), A/C, and heaters when not in use. Dusk-to-Dawn lights must be

turned off between stays. Electric vehicles are only permitted to be charged in designated locations, if applicable, as outlined per management directive.

UTILITY BILLS

For resorts that rebill utilities, all guests are expected to pay balances due in a timely manner. Any utility bills that are not paid on time are subject to shut off based on local regulations.

WASTE WATER

The discharge of any wastewater (septic or gray water) or any other toxic or hazardous material is strictly prohibited. Formaldehyde products or any other tank cleaning chemicals are not permitted.

MAIL & PACKAGES

We cannot guarantee you will receive your mail if it is sent directly to the resort. While staying on property at these resorts, we suggest that you rent a P.O. Box at the local post office. Seasonally operated resorts have no method of sorting and delivering mail. Resorts will accept packages at the main office on an emergency basis. The resort is not responsible for lost or stolen packages/mail.

GENERAL CONDUCT

SUBLEASING

Subleasing, selling, transferring, or otherwise granting access to a site, RV, vacation rental or other unit to a person not registered in the reservation is not permitted without management's express written approval. Applicable fees may apply.

RESPECT YOUR NEIGHBOR

Please be considerate of your neighbors' privacy and space. Do not walk on or pass through the site of another guest. Respect our local culture, wildlife, and those around you. Please be mindful of our local bylaws and conservation of resources. We are proud to promote an inclusive and family friendly atmosphere at all our resorts. Harassment or offensive or intolerant language or actions will not be tolerated in any form, included with respect to race, color, national origin, religion, sexual orientation, gender identity, disability or political views. Flags, banners, and the like that are permitted to be displayed on-site are as follows: American flag, state flag, or any country flag (e.g. Canadian flag) in its true unaltered fashion, military/service flags, and school/team flags. Any flag/banner/etc. outside of these parameters must remain stowed away out of sight so as not to disrupt the peaceful and welcoming atmosphere of our resort. We reserve the right to eject any guest, without refund, for failure to comply with these rules and/or staff's request for you to remove the display of offensive visuals or symbols.

LOCAL WILDLIFE

Please respect our local wildlife. Use caution when near bodies of water or natural brush, as some of the local wildlife is dangerous and should be left alone. Some of the local wildlife is protected by State Law. Feeding, killing, abusing or otherwise disturbing the wildlife is strictly prohibited. Additionally, feeding stray animals, including but not limited to cats or birds is prohibited.

ABANDONED PROPERTY

Units that are left on site without an applicable reservation will be considered abandoned and disposed of in compliance with local regulations. Subject to applicable law, in the event of a natural disaster or other casualty event that causes material damage to any specific recreational vehicle, travel trailer or

unit, the owner of said recreational vehicle, travel trailer or unit shall commence and complete any repairs to the recreational vehicle, travel trailer or unit within ninety (90) days after the damage occurs. Subject to applicable law, in the event that repairs are not made within the ninety (90) day period, the community shall have the right, after providing seven (7) days' written notice by certified U.S. Mail to resident at the last known address for the resident, to consider the recreational vehicle, travel trailer or unit to be abandoned. Subject to applicable law, the community shall be entitled to remove and/or dispose of the abandoned recreational vehicle, travel trailer or unit, and shall have no liability to the unit owner so long as the written notice was sent to the unit owner.

BUSINESSES

No business or commercial enterprise shall be permitted to operate from or within the resort without prior written consent of resort management, and no advertising signs may be placed on the site. This restriction does not preclude any guest from conducting business in their home on a strictly digital or remote basis (i.e. where the activities of the business do not bring additional traffic into the community or to the guest's site, cause a nuisance or excessive noise, affect the appearance of the guest's home, or it is deemed inappropriate by management, in their sole discretion. A "business" also includes any commercial enterprise which: (1) requires traffic from the outside of the resort to enter for the purpose of dealing with said business; (2) uses any type of sign or advertising on the exterior of the home; (3) includes door-to-door canvassing of resort guests; (4) interferes with the safe, pleasant, and enjoyable use of the resort by any of its residents or guests; or (5) involves the purchase of a manufactured home or RV or any interest in a manufactured home or RV for the purpose of resale, leasing, renting or other business use. No type of business may solicit on resort property unless approved by management in writing. Please notify the resort manager if you see any solicitors or suspicious activity. Private garage, tag, yard and craft sales are not allowed within the resort except those that are approved or sponsored by management. Should this type of activity be sponsored, it is imperative that guests remove all items from their yards immediately following the event.

PUBLIC EVENTS

Management reserves the right to approve or deny any and all activities or functions held at the resort. Management has the right to attend any gathering or function as an observer, including any gathering or function designated only for guests.

OCCUPANCY RESTRICTIONS

Notwithstanding anything else in these Rules and Regulations to the contrary, all guests must comply with state and local requirements related to permitted length of stay, use restrictions and any other laws, rules, regulations or restrictions applicable to the resort.

LIABILITY

By accepting this reservation, the guest hereby waives, releases and discharges and covenants not to sue Yadkin Valley RV Resort Communities or its affiliates, subsidiaries, directors, managers, employees, agents, successors or assigns (collectively, the "Yadkin Valley RV Resort Parties") for all claims and liability for personal injury, accidents, property damage, any other claim arising out of or in connection with the guest's use of the resort or property. Further, the guest agrees to defend, indemnify and hold harmless the Yadkin Valley RV Resort Parties from all losses, claims, expenses and demands, including attorneys' fees, that the Yadkin Valley RV Resort Parties may incur arising out of or in connection with the guest's use of the resort and property. The guest further agrees to be responsible and liable for the actions and

safety of every person in their group. Yadkin Valley RV Resort Parties reserves the right to remove any renter, occupant, or guest who is subject to a lifetime registration requirement under a State sexual offender registration program.